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CONSOLIDATION + REORGANIZATION = QUALITY SERVICE DELIVERY

*2006-2007 Executive Budget Operational Reorganizations
proposed by Mayor Kilpatrick*

Integral to the transformation of the **NEXT Detroit** is finding new ways to deliver effective services to our citizens and attracting new investments and new residents. Accomplishing this means a long-term commitment to structural balancing — a comprehensive evaluation of the costs of service delivery and finding new ways to deliver improved services to citizens.

The NEXT Detroit guiding principles of this effort are:

- How do we provide the best service to our citizens?
- Does it cost the city more to provide this service than it would cost someone else to do it for us?
- Will the jobs be Union jobs?
- Will Detroiters be doing the work?

In his Charter-defined responsibility for implementing programs, services and activities, the Mayor has proposed a number of reorganizations in the last four Executive Budgets. The Mayor proposes additional changes in Fiscal 2006-2007 that extend beyond short-term actions of cuts and layoffs to long-term considerations of lowering costs and improving services that will position Detroit for a success in the future. More operations will be consolidated, and new processes will be implemented.



The Proposed Executive Organization Plan Amendments

2005-06 OPERATION	2006-07 REORGANIZED INITIATIVE
<p>Recreation Department — Equipment Maintenance and Grounds Maintenance</p> <p>Department of Public Works — Vehicle Management Division and non-park forestry staff</p> <p>Fire Department — Apparatus Division</p> <p>Finance Department — facilities leases</p> <p>Various Agencies — Building operations, including security and maintenance staff</p> <p>Stores from Fire Apparatus, Recreation and Public Lighting</p>	<p>General Services Department (629 positions, \$59,849,018 total budget including \$4 million Street Fund and \$1.5 million capital)</p> <p><i>Goal: Improve services and achieve efficiencies by consolidating support functions from various agencies.</i></p> <p><i>Benefit: Field departments focus on core operations and services. The functions are building operations, fleet and facilities management, and storerooms. Central management will gain efficiencies in contractual and staff effort, and design planning and tracking systems for all overhead operations, especially those associated with major field operations.</i></p>
<p>Health Department — Environmental Services Division Environmental Control Inspectors</p> <p>Department of Public Works Environmental Control Inspectors</p>	<p>Department of Environmental Affairs (22 Inspectors, 3 supervisory positions transferred)</p> <p><i>Goal: Centralize the enforcement efforts of illegal dumping and other Blight Violations, including rodent control efforts.</i></p> <p><i>Benefit: A strategic approach to inspections and ticket processing expands city resources and improves revenue collections opportunities.</i></p>
<p>Senior Citizens Department — Advocacy and Information and Outreach</p> <p>Consumer Affairs Department — Advocacy</p>	<p>Recreation Department (6 positions transferred)</p> <p><i>Goal: Focus efforts on recreational programming.</i></p> <p><i>Benefit: Integrating senior and consumer outreach extends Recreation's audiences while maximizing the visibility of those small but important operations.</i></p>

2005-06 OPERATION	2006-07 REORGANIZED INITIATIVE
<p>Consumer Affairs Department — Licenses and Permits Division</p>	<p>Buildings and Safety Engineering — Business License Center (10 positions, 1 contractual investigator transferred)</p> <p><i>BSE's long involvement in the business licensing process translates into coordinated and streamlined management of this function.</i></p>
<p>Consumer Affairs Department — Weights and Measures Division</p>	<p>Police Department — Fleet Control Unit (2 positions transferred)</p> <p><i>Police's traffic enforcement efforts help focus overweight truck regulation.</i></p>
<p>Office of Targeted Business</p>	<p>Finance Department — Administration (4 positions transferred)</p> <p><i>Goal: Improve relationships between Detroit-based and other businesses, and provide training and procurement opportunities to Detroit-based businesses.</i></p>
<p>Department of Public Works — "311" Call Center</p>	<p>Mayor's Office (25 positions, \$1.5 million total budget transferred to Non-departmental)</p> <p><i>High-level oversight ensures integrity in reporting and managing caseloads while improving customer service through greater access to agency resources citywide.</i></p>
<p>City Clerk — Radio Patrol program</p>	<p>Mayor's Office — Neighborhood City Hall (\$250,000 transferred to Non-departmental)</p> <p><i>The Radio Patrol program makes neighborhoods more secure from criminal activity. The City Clerk believes it would fit well under the NCH, which advocates for residents and links city government to communities, and whose "Angels' Night" operation mirrors that of the patrol.</i></p>